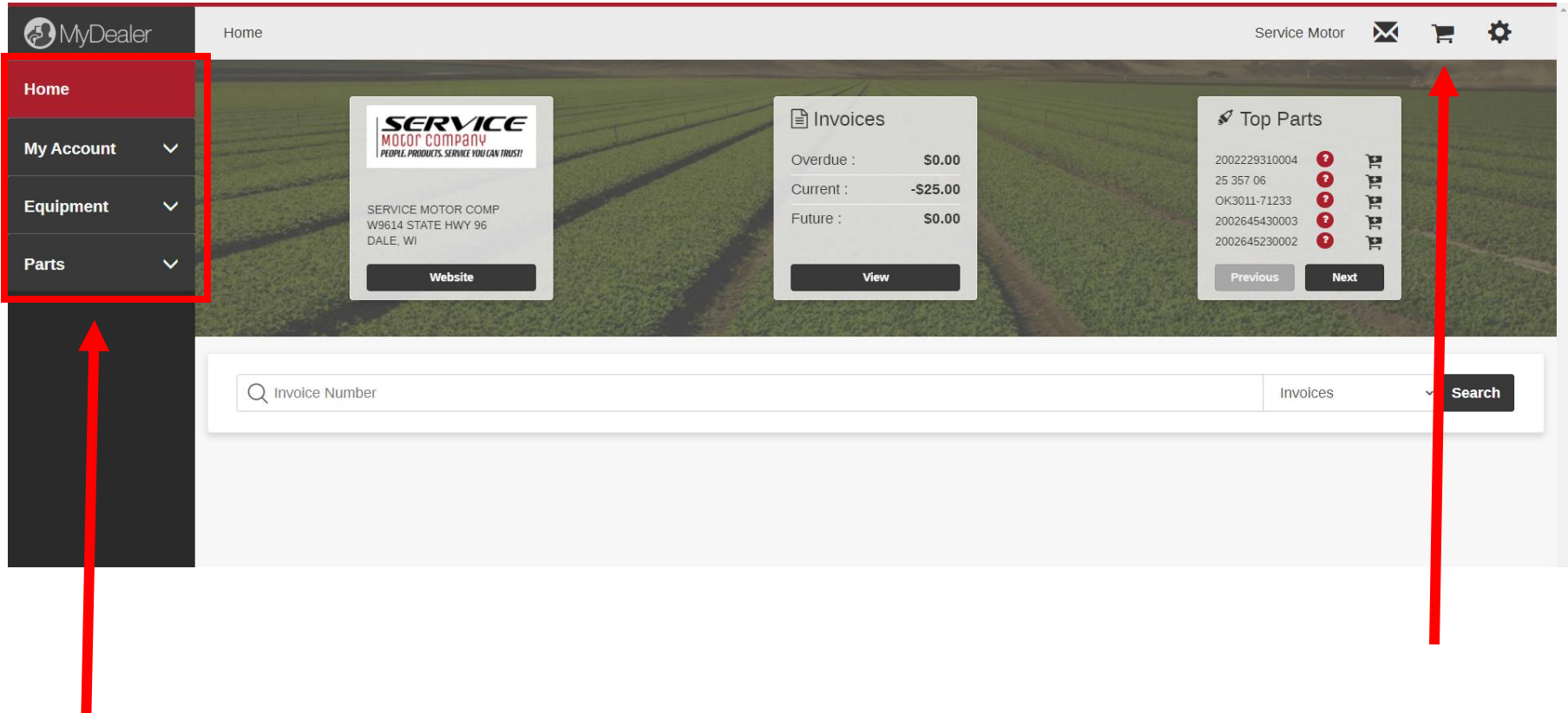


MyDealer Capabilities – Service Motor Company



-MyDealer has 4 main sections (**Home, My Account, Equipment, Parts**) to navigate through. The **Home** screen shows your default location, any outstanding amounts or planned, or commonly ordered parts.

The Message icon will allow you to send messages to directly to our Office in regards to any account questions, Parts department and Service Department.

The Shopping Cart icon will show anything that is currently in your cart to be purchased.

The Gear icon will display links to the Case IH and Kubota parts catalogs, allow you access your profile and log out.

My Account

The screenshot displays the 'My Account / Invoices' page. At the top left is the 'My Dealer' logo. The breadcrumb 'My Account / Invoices' is shown. On the right, there are icons for 'Service Motor', a message icon, a shopping cart, and a settings gear. A sidebar on the left contains navigation links: 'Home', 'My Account' (highlighted with a red box), 'Profile', 'Invoices' (highlighted with a red box), 'Equipment', and 'Parts'. The main content area shows account summary: 'Total outstanding -\$25.00', 'Overdue : \$0.00', 'Current : -\$25.00', and 'Future : \$0.00'. Below this is a search bar for 'Invoice Number, Reference Number, or PO Number' with a 'Search' button. Filter options include 'Location' (All), 'Department' (All), 'From' (05-27-2018), 'To' (08-12-2020), and 'Status' (Outstanding, Historical). A table lists three invoices with columns for Date, Invoice Number, Reference Number, PO Number, Location, Department, and Amount. A red arrow points to the down arrow icon on the right side of the last row in the table. At the bottom right, there are buttons for 'Tax Summary', 'Email Selected', and 'Download Select'.

Date	Invoice Number	Reference Number	PO Number	Location	Department	Amount
06-25-2020	P18286	016284	SHIRTS	Stevens Point	Parts	\$38.75
04-17-2020	W04213			Dale	Service	\$209.96
06-21-2019	P16221	015153	Z121SKH	Dale	Parts	\$16.40

In the **My Account** screens, you have access to view your account on file and view invoices.

If you note that information on your account is not correct, use the message icon to notify our office of your updates.

To view your invoices, click on the Invoice button and you will see the screen above.

You can filter by Location, Department (Parts, Service, etc.) and a specific date range.

To view actual invoice, click on the down arrow on the appropriate line item and an additional screen will open with the invoice copy.

Equipment

The screenshot shows the MyDealer interface. On the left is a dark sidebar with navigation options: Home, My Account, Equipment (highlighted with a red box), My Equipment, Equipment for Sale, and Parts. The main content area is titled 'Equipment / My Equipment' and features a search bar with the placeholder text 'Description, Make, Model, Serial Number or Fleet'. Below the search bar is a table with columns: Description, Make, Model, Machine Serial Number, Customer Fleet#, Hours, and As of Date. A single row is visible with the following data: B-ZG SERIES, KU, Z121SKH48, 23251, CONV, 0. A red arrow points to a chevron icon on the right side of this row. Below the table are pagination controls: 'First', 'Previous', '1', 'Next', 'Last', and a message 'Showing 1 to 1 of 1 results.' A 'Add' button is partially visible at the bottom right.

In the **Equipment** screens, you have access to view your **My Equipment** Service Motor Company has on file on your account. To view additional details on a specific unit, click on the arrow

This screenshot shows the detailed view for a unit with ID K83133. The sidebar on the left has 'My Equipment' highlighted. The main content area is titled 'Equipment / My Equipment / K83133'. It features a dark card with the following details: B-ZG SERIES, Make: KU, Model: Z121SKH48, Stock Number: K83133, Hours: 0, As of Date, Machine Serial Number: 23251, Engine Serial Number, and Customer Fleet#: CONV. To the right of these details is a menu with options: Request Service, Update Hours, Add Service History, Ready to Sell/Trade, and No Longer Own. Below this menu is a 'Previous Screen' button. At the bottom of the card, there are four tabs: 'Open Work Orders', 'My Service Contract', 'Service History', and 'Recommended Service'. A red box highlights these tabs. Below the tabs is a 'Dealership Service History' section with a search bar for 'Invoice Number or Description' and a 'Search' button. A table below the search bar shows one entry: Invoice Number: W04213, Date: 04-17-2020, Description: MAINTENANCE. Pagination controls are at the bottom.

When viewing additional information on a specific unit, you can view any Open Work Orders, any Service Contracts, Service History and if there is any Recommended Service. You can also Request Service, Update Hours, Add Service History, let Service Motor Company know you want to sell/trade the unit or you no longer own it.

Parts

The screenshot displays the 'Parts / Shop for Parts' page. The left sidebar contains navigation options: Home, My Account, Equipment, Parts (highlighted), Shop for Parts, My Shopping Lists, My Orders, and My Parts Purchases. The main content area includes a 'Default Location' dropdown, a search bar with 'E7194-32112', and a table of search results. The table has columns for Part Number, Description, Location Availability, Total Availability, and Price. A single result is shown for part E7194-32112, described as 'FILTER.OIL*', with 3 units available at a price of \$12.53. A 'Request Part' button is located in the bottom right corner of the main content area. A red box highlights the search results table, and red arrows point to the 'Shop for Parts' menu item and the 'Request Part' button.

Part Number	Description	Location Availability	Total Availability	Price
E7194-32112	Cross-reference FILTER.OIL*	3	9	\$12.53

In the **Parts** screens, you have the ability to shop for Parts, save Shopping Lists, view Open Orders or view Parts Purchases.

When **Shopping for Parts**, you can search for part availability by your default location and view if there is any availability across any other Service Motor Company location which is referenced as **Total Availability**. Click on the down arrow by **Total Availability** and it will reference the location and the number that is on hand. To order, click on the shopping card for it to be added and the specified quantity needed.

If you want to “Request Part” instead of Ordering you can do that in the bottom right hand corner.

Parts (Continued)

MyDealer Shopping Cart

Service Motor

Default Location: Dale

Total Items: 1

Quantity	Unit	Part Number	Description	Location Availability	Total Availability	Extended Weight	Price	Extended Price
1		E7194-32112	Cross-reference FILTER OIL	3	9	0.68	\$12.53	\$12.53

Total Weight: 0.68 Total: \$12.53

Select Units Continue Shopping Save to Shopping List Empty Cart Checkout Items

In the **Shopping Cart** screen, you have the ability to Save to Shopping List or Checkout. If you click **Checkout Items**, you will view the Checkout screen which will allow you to enter any PO information needed and confirm Pickup location. No payment information is needed as you will pay when picking up your order. Click on the **Cash** payment information, (you can pay with other methods once at our store) and then click **Submit Order**.

Shopping Cart / Checkout

Service Motor

1. Order Details

Reference Number:

Purchase Order:

Description:

Comment:

2. Billing and Shipping Information

Pickup Location: Dale, SERVICE MOTOR COMP, W9614 STATE HWY 96, DALE, WI, 54931

Billing Address: Kristen Wondra, N2314 CORNHUSK DR, GREENVILLE WI 549429771, United States

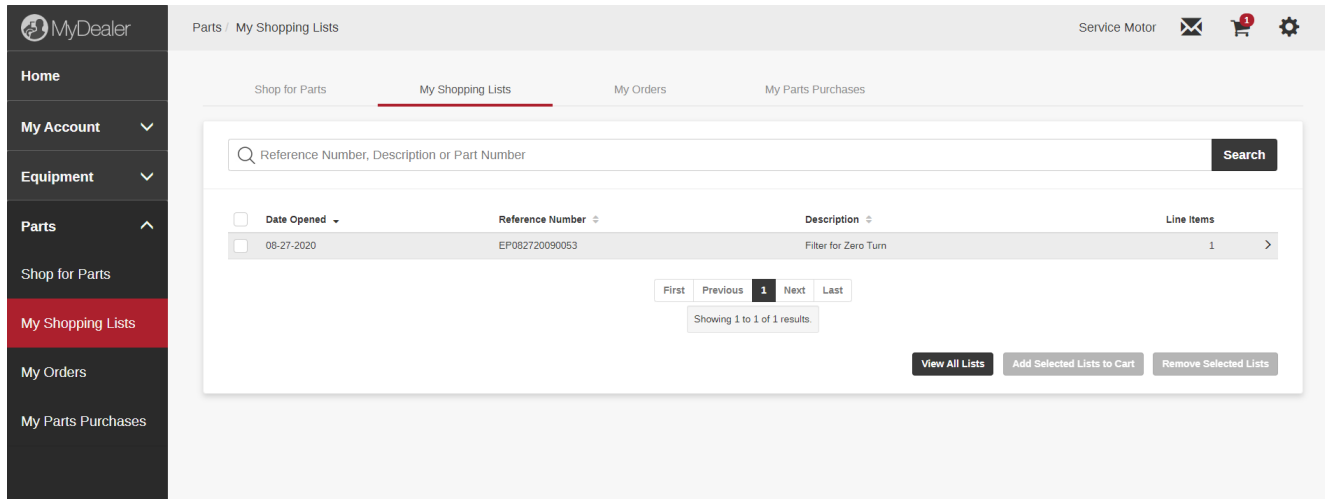
3. Payment Information

Cash

Previous Screen Submit Order

Parts (Continued)

If you chose to add to your shopping card instead, you are able to add additional information in the **Description** field for easy record keeping if needed to order regularly.

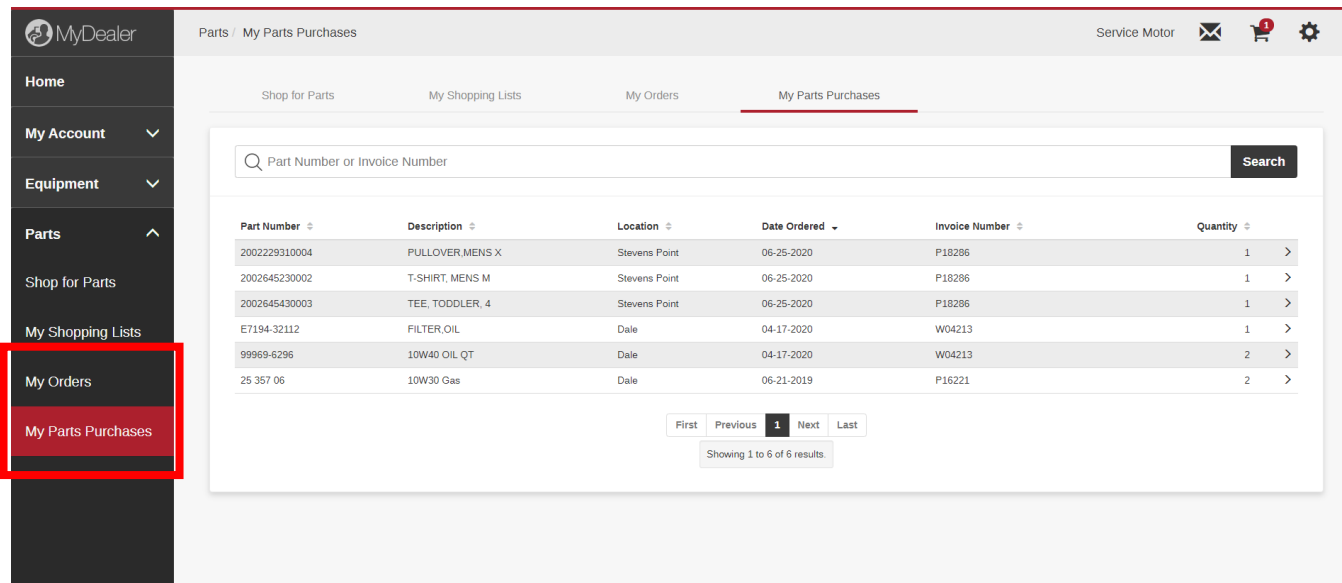


The screenshot shows the 'My Shopping Lists' page in the MyDealer interface. The left navigation pane includes 'Home', 'My Account', 'Equipment', 'Parts', 'Shop for Parts', 'My Shopping Lists' (highlighted in red), 'My Orders', and 'My Parts Purchases'. The main content area has a search bar for 'Reference Number, Description or Part Number' and a search button. Below the search bar is a table with columns: 'Date Opened', 'Reference Number', 'Description', and 'Line Items'. A single row is visible with the following data:

Date Opened	Reference Number	Description	Line Items
08-27-2020	EP082720090053	Filter for Zero Turn	1

Below the table are navigation buttons: 'First', 'Previous', '1', 'Next', 'Last'. A status message reads 'Showing 1 to 1 of 1 results.' At the bottom right, there are buttons for 'View All Lists', 'Add Selected Lists to Cart', and 'Remove Selected Lists'.

You can also view any open parts orders in the **My Orders** and view your **Parts Purchases** on the navigation pane.



The screenshot shows the 'My Parts Purchases' page in the MyDealer interface. The left navigation pane includes 'Home', 'My Account', 'Equipment', 'Parts', 'Shop for Parts', 'My Shopping Lists', 'My Orders', and 'My Parts Purchases' (highlighted in red). The main content area has a search bar for 'Part Number or Invoice Number' and a search button. Below the search bar is a table with columns: 'Part Number', 'Description', 'Location', 'Date Ordered', 'Invoice Number', and 'Quantity'. The table contains six rows of purchase data:

Part Number	Description	Location	Date Ordered	Invoice Number	Quantity
2002229310004	PULLOVER,MENS X	Stevens Point	06-25-2020	P18286	1
2002645230002	T-SHIRT, MENS M	Stevens Point	06-25-2020	P18286	1
2002645430003	TEE, TODDLER, 4	Stevens Point	06-25-2020	P18286	1
E7194-32112	FILTER,OIL	Dale	04-17-2020	W04213	1
99969-6296	10W40 OIL QT	Dale	04-17-2020	W04213	2
25 357 06	10W30 Gas	Dale	06-21-2019	P16221	2

Below the table are navigation buttons: 'First', 'Previous', '1', 'Next', 'Last'. A status message reads 'Showing 1 to 6 of 6 results.'